

**T-FAL\* WARRANTY**  
**for accessories & spare parts & kitchen utensils, Drink conservation**  
**and Food conservation boxes**

Accessories, consumables and end-user replaceable parts can be purchased, if locally available, as described on the T-FAL internet site [www.t-fal.com](http://www.t-fal.com)

**The Warranty**

T-FAL guarantees its original accessories, spare parts and utensils against any manufacturing defect in materials or workmanship during 1 year, starting from the initial date of purchase or delivery date, with the exception of the spare parts that do require specific tooling or technical know-how to fit, which will have only a 3 month commercial Warranty.

This commercial manufacturer's Warranty covers all costs related to restoring the proven defective product so that it conforms to its original specifications, through the repair or replacement of any defective part and the necessary labor. At T-FAL's choice, a replacement product may be provided instead of repairing a defective product. T-FAL's sole obligation and your exclusive resolution under this Warranty are limited to such repair or replacement.

**Special warranty extension for Food Conservation boxes**

Food conservation boxes warranty is extended from 2Y to 30Y, without affecting conditions and exclusions as described in this document.

**Special warranty extension for Drink Conservation**

Thermo mugs, thermo jugs and thermo flasks warranty is extended to 5 years without affecting conditions and exclusions as described in this document.

**Conditions & Exclusions**

T-FAL shall not be obliged to repair or replace any product which is not accompanied by a valid proof of purchase. After calling the appropriate T-FAL Consumer Contact Centre and obtaining an approval for return, the product must be adequately packaged and returned, by recorded delivery (or equivalent method of postage), to T-FAL to the address mentioned below. Following confirmation of the defective product, T-FAL will either send back a repaired product or a new one. Non defective parts will be sent back to the claimant at his request and at his cost. In order to offer the best possible after-sales service and constantly improve customer satisfaction, T-FAL may send a satisfaction survey to all customers who have had their product repaired or exchanged by a T-FAL authorized service centre.

This commercial Warranty applies only for products purchased and used for domestic purposes and will not cover any damage which occurs as a result of misuse, negligence, failure to follow T-FAL instructions, or a modification or unauthorized repair of the product, faulty packaging by the owner or mishandling by any carrier. It also does not cover normal wear and tear, maintenance or replacement of consumable parts, or the following:

- using the wrong type of water or consumable
- damages or poor results specifically due to wrong voltage or frequency as stamped on the product ID or specification
- scaling (any de-scaling must be carried out according to the instructions for use)
- accidents including fire, flood, thunderbolt etc
- mechanical damages, overloading
- damage to any glass or porcelain ware in the product
- professional or commercial use
- stains, discolouration, colouring of the plastic with some age, or scratches
- use in an oven (except products specifically designed for this)
- if the product is knocked or dropped
- burns caused by exposure to heat or flame
- cleaning in a dishwasher (except products specifically designed for this)
- damage from thermal shocks

**THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE STATED HEREIN. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO T-FAL ELECTRICAL PRODUCTS AND T-FAL PRODUCTS WITH BATTERIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

**UNDER NO CIRCUMSTANCES SHALL T-FAL BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT OR STRICT LIABILITY.**


**SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

**Consumer Statutory Rights**

This T-FAL commercial Warranty does not affect the Statutory Rights a consumer may have or those rights that cannot be excluded or limited, nor rights against the retailer from which the consumer purchased the product. This Warranty gives a consumer specific legal rights, and the consumer may also have other legal rights which vary from State to State or Country to Country. The consumer may assert any such rights at his sole discretion.

\* T-FAL is a registered trademark of Groupe SEB.

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 : [www.t-falusa.com](http://www.t-falusa.com)